



State of New Hampshire Insurance Department

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FOR IMMEDIATE RELEASE

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New Hampshire Insurance Department Announces New Licensing Exam Vendor

CONCORD, NH (May 8, 2025) – The New Hampshire Insurance Department (NHID) has selected PSI Services LLC (PSI) as the new vendor for administering insurance licensing examinations in the state. PSI will begin offering exams for producers, adjusters, and public adjusters starting July 1, 2025.

Prometric, the Department's current exam vendor, will cease scheduling licensing exams after June 23, 2025. PSI will begin accepting registrations for New Hampshire licensing exams on June 30, 2025.

"Our goal is simple: to make sure every Granite Stater who wants to build a future in the insurance field has a clear and reliable path to do so," said Commissioner DJ Bettencourt. "We are proud to launch this new partnership with PSI and keep New Hampshire's insurance licensing process strong, steady, and working for Granite State insurance professionals and consumers."

PSI will offer both in-person and remote testing options. In-person exams will be available at multiple locations across New Hampshire, including Concord, Keene, Nashua, Newington, and Portsmouth. Remote testing can be completed from a candidate's home. Exam fees are set at \$59 for single-line exams—including Life, Accident & Health, Property, or Casualty—and \$72 for combination exams such as Life, Accident & Health, or Property & Casualty.

Applicants may begin registering for exams beginning June 30, 2025 at <https://www.psiexams.com/>.

Additional information about licensing requirements is available at the following NHID webpages:

Producers:

<https://www.insurance.nh.gov/producersadjusters/producer-licenses>

Adjusters:

<https://www.insurance.nh.gov/producersadjusters/adjusters-licenses>

Public Adjusters:

<https://www.insurance.nh.gov/producersadjusters/public-adjusters-license>

"We look forward to working with PSI as they begin administering insurance exams in New Hampshire," said Deputy Insurance Commissioner Keith Nyhan. "This transition supports our continued efforts to provide dependable, cost-effective testing options for Granite Staters pursuing licensure."

Further updates related to this transition will be posted at <https://www.insurance.nh.gov/>.

The New Hampshire Insurance Department Can Help

The New Hampshire Insurance Department's mission is to promote and protect the public good by ensuring the existence of a safe and competitive insurance marketplace through the development and enforcement of the insurance laws of the State of New Hampshire. Contact us with any questions or concerns you may have regarding your insurance coverage at 800-852-3416 or 603-271-2261, or by email at consumerservices@ins.nh.gov. For more information, visit <https://insurance.nh.gov/>.