

AI or Human:

The Ultimate Customer Retention Showdown



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The debate

Four hot takes

Each round starts with a **bold** statement about the future of AI in customer success.

60 seconds per panelist

Each panelist gets one minute to weigh in: agree, disagree, or offer a fresh angle.

Crossfire

Panelists challenge each other's takes. Quick exchanges and friendly rivalry to keep it lively.

You pick a winner

After each round, the audience votes for the most compelling answer.

Vote for the winner!

Arrows.to/ai-debate

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Let's debate!

AI will make CSMs obsolete within 5 years.

Onboarding calls are a sign of product failure.

Human empathy kills retention.

Health scores are dead weight in a world with AI.

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Submit your choices!

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And the winner is...

Thanks!



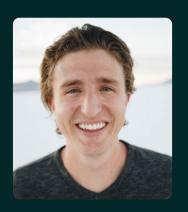
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Thank you!