# Transforming Buyer Intent Signals Into Revenue With HubSpot

Emily Davidson | September 2025

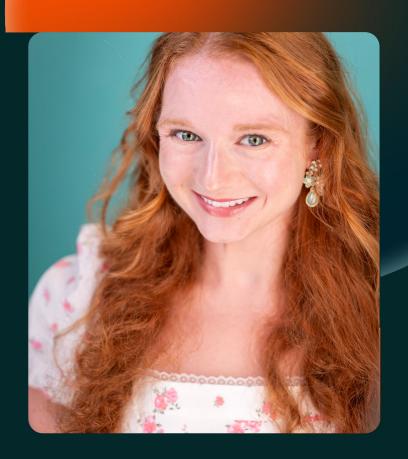
## Agenda

- 1. HubSpot Buyer Intent
- 2. Precision Targeting
- 3. Signals To Strategy
- 4. Insight To Execution
- 5. Transformed By Intent

## Emily Davidson

Director of Enterprise Marketing, Sandler





## HubSpot Buyer Intent

New Fuel For Revenue Teams In HubSpot

#### What Does It Matter?

## HubSpot Buyer Intent



- O2 Companies <u>not</u> tapping into buyer intent data are being reactive those who harness it are proactively growing business<sup>2</sup>
- Earlier engagement = More relevant customer experiences, hyper-personalization, faster sales cycles, and higher win rates<sup>3</sup>

<sup>1 – &</sup>lt;u>6sense 2024 Buyer Experience Report</u> 2 – <u>Foundry Top 30 ABM & Intent Data Stats To Know</u>

<sup>3 –</sup> Factors.ai Intent Data Platforms vs Traditional Lead Generation: ROI Comparison 2025

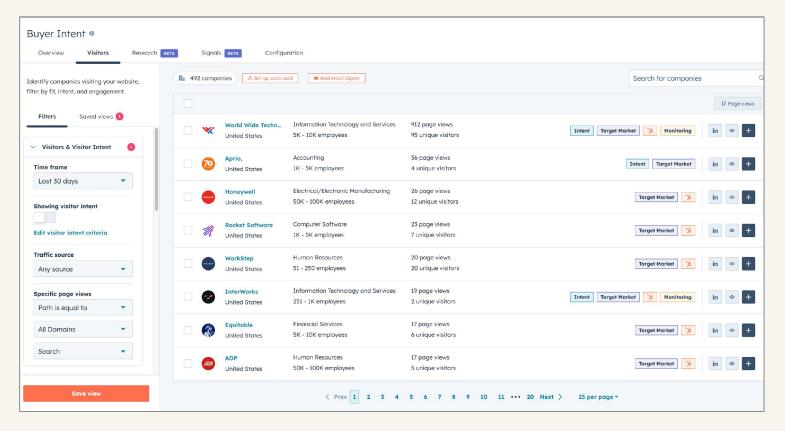
# They Are Looking 33 . . . But Are You Listening?

The Power Of Buyer Intent In HubSpot

- O1 Instead of individual actions at the Contact level, you see collective intent behavior of a Company Fuel for your revenue engine
- Your command center with an overview of your target markets, the companies showing intent, and your progress toward winning
- O3 Power to personalize Marketing & Sales outreach to ensure it matches the research & intent signals from within an account

## **Introducing HubSpot Buyer Intent**

Supercharging Your Sales & Marketing

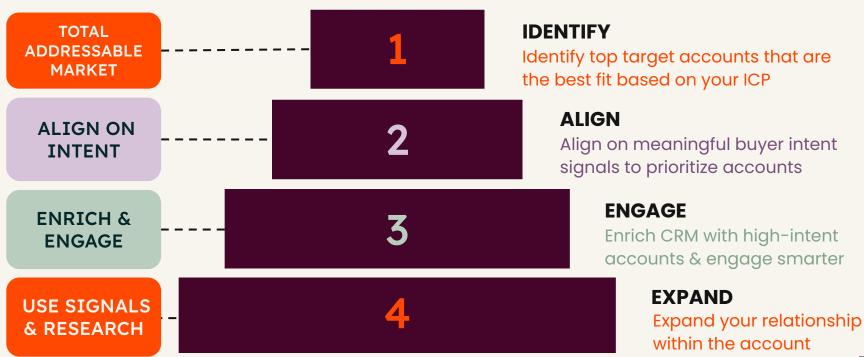


## Precision Targeting Starts In HubSpot

Your Ideal Customers, Filtered To Perfection

## **Buyer Intent-Driven Model**

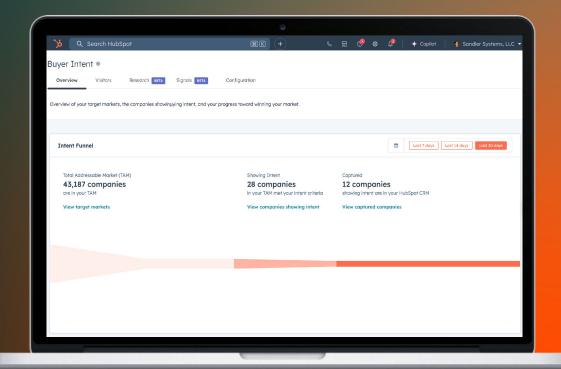
K Build, Trigger & Track — All Inside Your HubSpot Universe



## Built In HubSpot

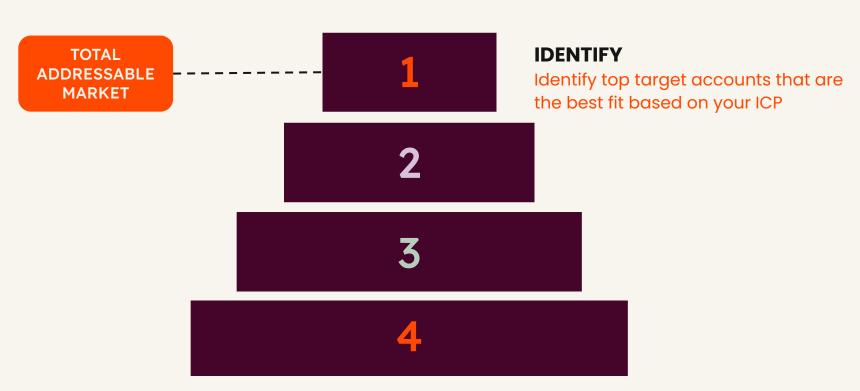
Each step of the Buyer Intent Model can be configured within HubSpot Buyer Intent, factoring in:

- Your Total Addressable Market
- Your Data/Company Records
- Your Buyer Intent Signals
- Your Buyer Research Terms



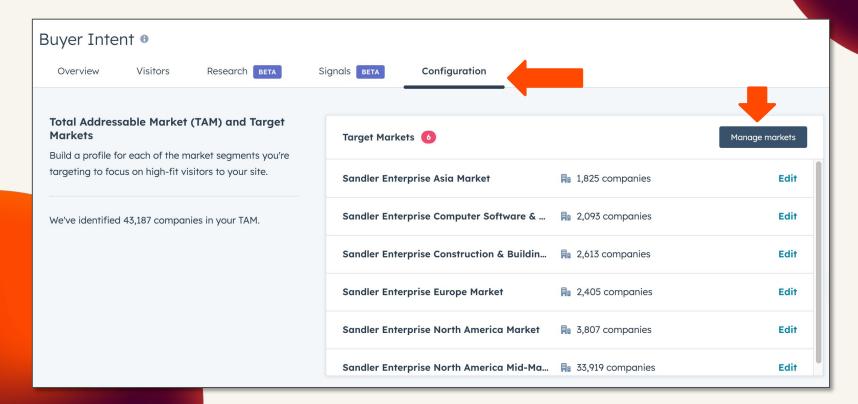
## **Buyer Intent-Driven Model**

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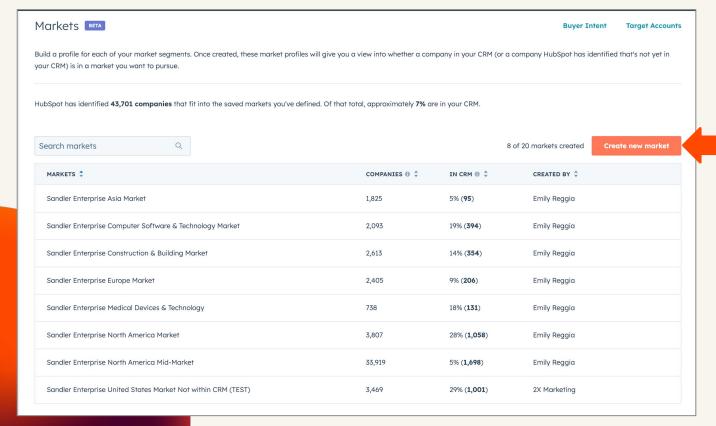
## Total Addressable Market (TAM)

#### **DEFINE YOUR TARGET MARKETS**



## Total Addressable Market (TAM)

#### SEGMENT SMARTER WITH HUBSPOT MARKETS



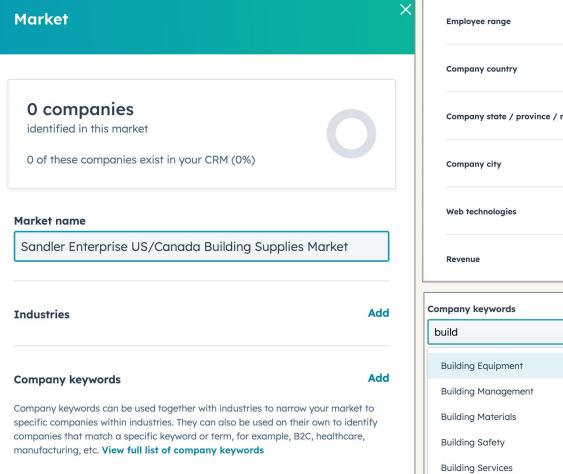
\*CREATE UP TO 20 MARKETS

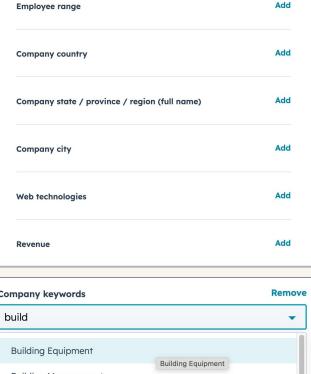
- Industries
- Locations
- # of Employees
- Technologies



### Total Addressable Market (TAM)

BUILD YOUR
TARGET
MARKETS WITH
PRECISION



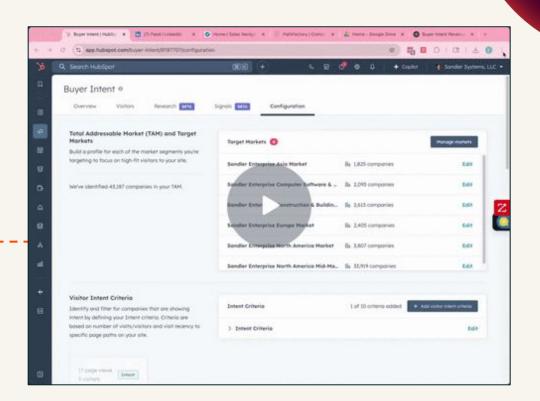


## Total Addressable Market (TAM)

**BUILDING A TARGET MARKET** 





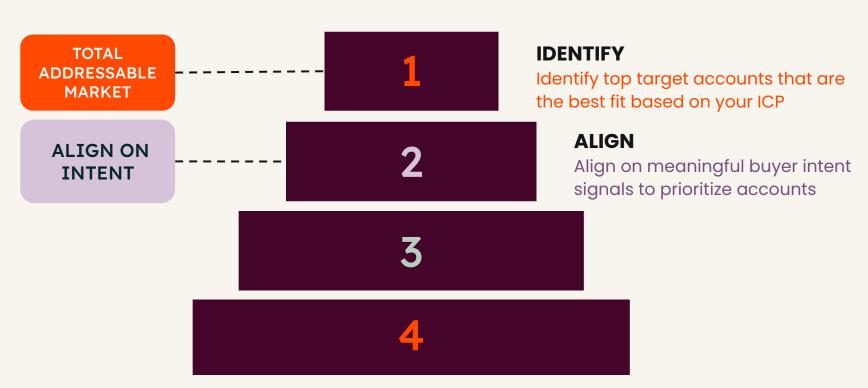


## From Signals To Strategy

Turn Data Into Direction With HubSpot Intent

## **Buyer Intent-Driven Model**

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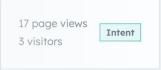


### What Indicates Intent?

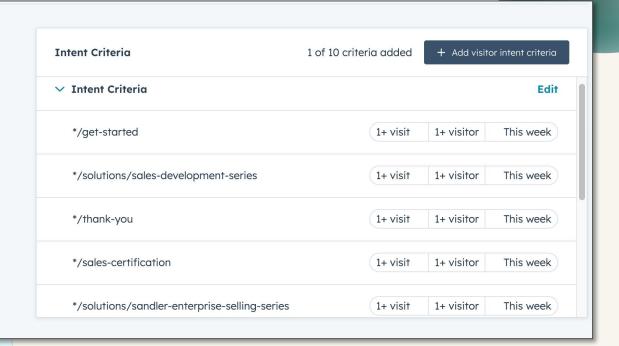
#### **ESTABLISH YOUR INTENT SIGNALS**

#### **Visitor Intent Criteria**

Identify and filter for companies that are showing intent by defining your Intent criteria. Criteria are based on number of visits/visitors and visit recency to specific page paths on your site.

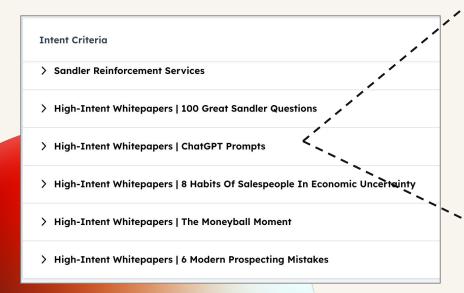


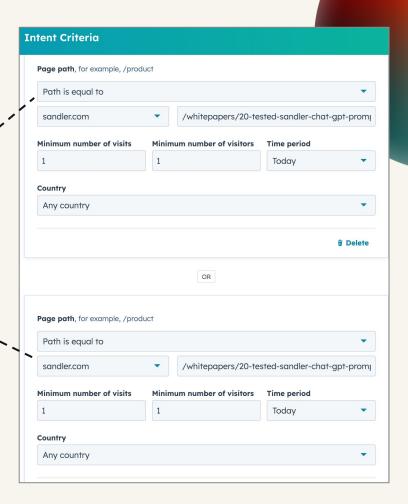
- What website pages or offers indicate intent?
- How many visits suggest interest?



### What Indicates Intent?

#### **DEFINE HIGH-INTENT PATHS & ACTIONS**





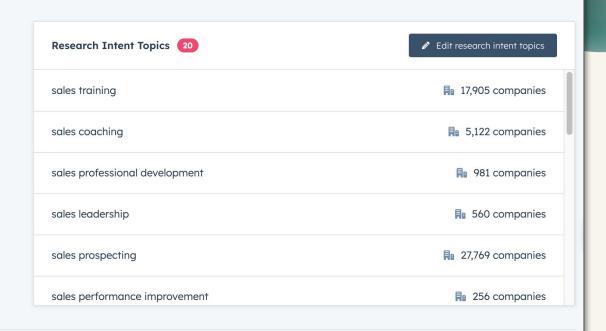
### What Indicates Intent?

#### **ESTABLISH YOUR SEARCH TOPICS**

#### Research Intent Topics BETA

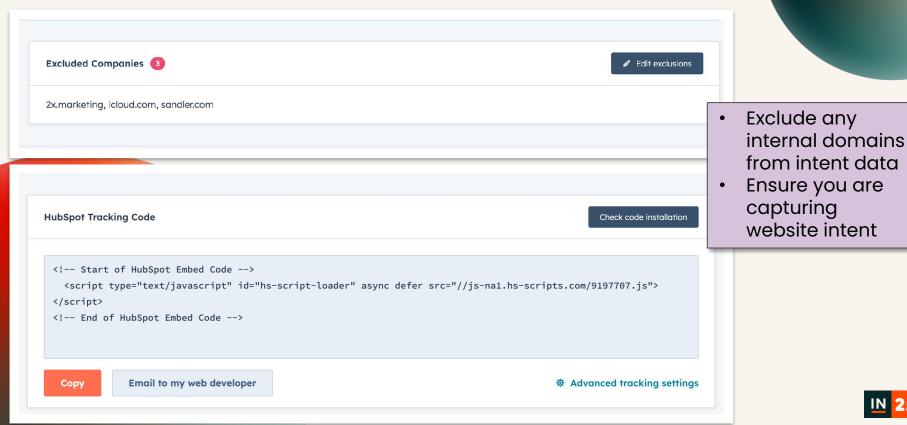
Find companies researching the topics that matter most to your business. Any company that shows a match for researching any of these topics, whether in your CRM or not, will be populated in the Research tab.

- What research topics indicate intent to buy?
- What are key search terms?



### **Intent-ional Additions**

#### REFINE INTENT- HUBSPOT REMOVES GUESSWORK

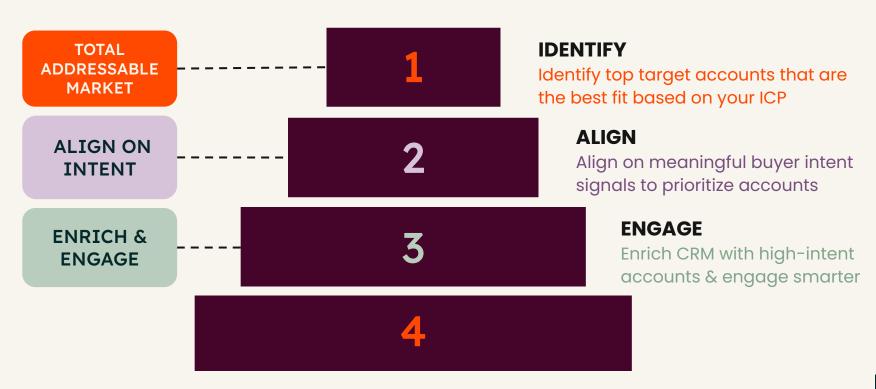


## From Insights To Execution

Smarter Data & Alignment – All In HubSpot

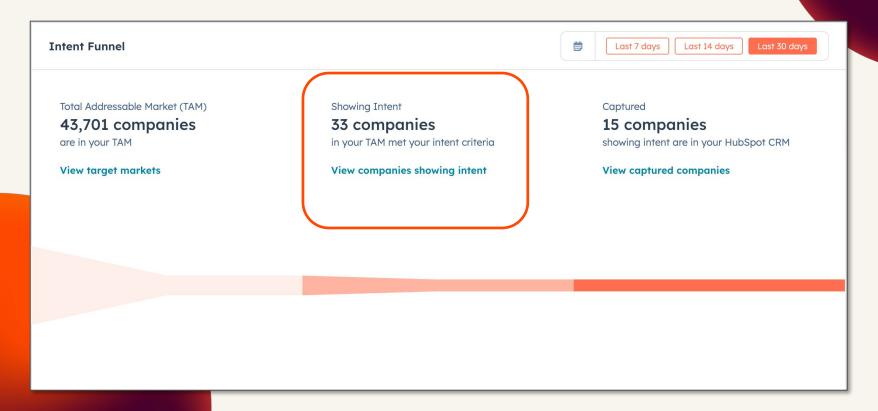
## **Buyer Intent-Driven Model**

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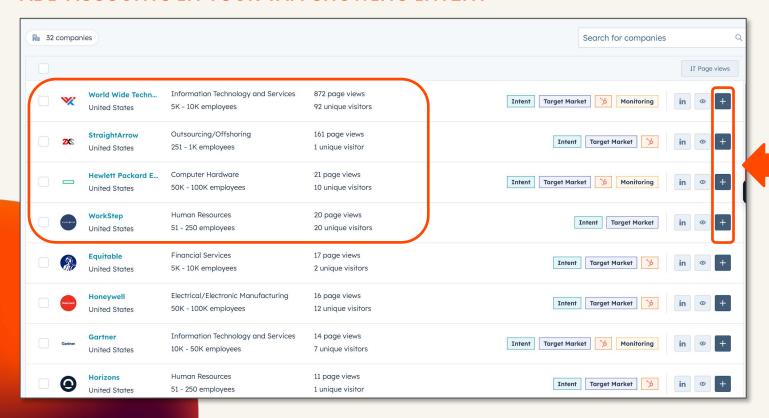
## Enrich Your Database

#### ADD ACCOUNTS IN YOUR TAM SHOWING INTENT



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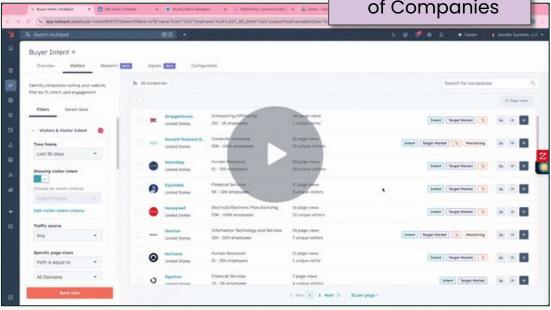


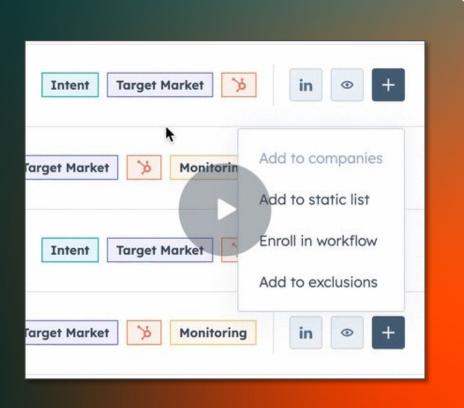
## **Enrich Your Database**

ADD ACCOUNTS IN YOUR TAM SHOWING INTENT

- Add high-intent Companies into your CRM
- Monitor buyer intent activities of Companies







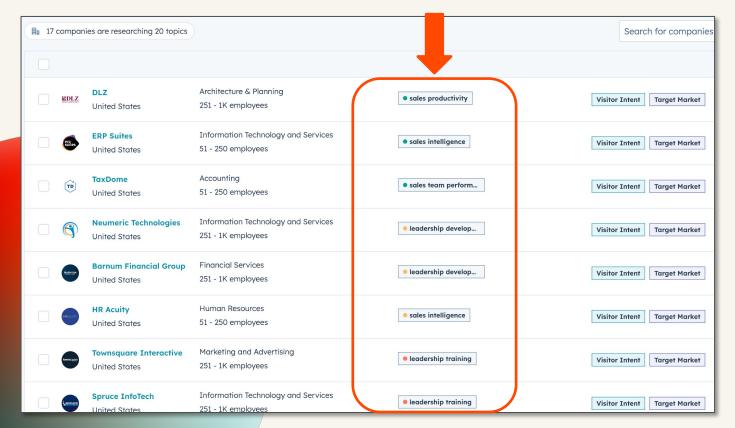
## **Engage Intent-ionally**

Once you add high-intent Companies to your CRM – You can add them to **Static** Lists OR Enroll In Workflows to:

- Add Key Titles
- Personalize Messaging
- Provide Relevant Content
- Reinforce Values/Benefits
- Understand What Resonates
- Build Rapport While They Research

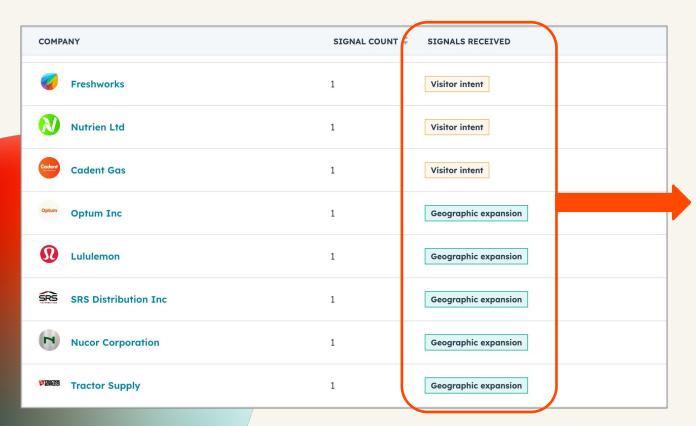
## Research & Intent Signals

#### **USE TO EXPAND AND GROW RELATIONSHIPS**



## Research & Intent Signals

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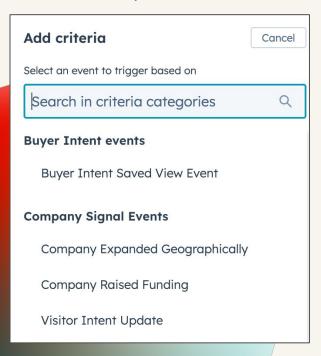
\*Be more intentional with **Signals** using the details to enroll in the right Campaigns OR craft sales messaging

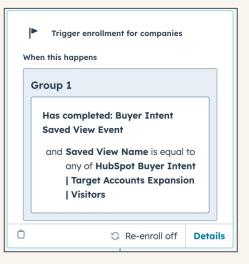


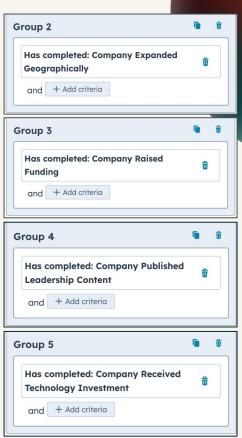
## Actionable Signals

#### TRANSFORM BUYER INTENT INTO TRIGGERS

#### \*Within HubSpot Workflows



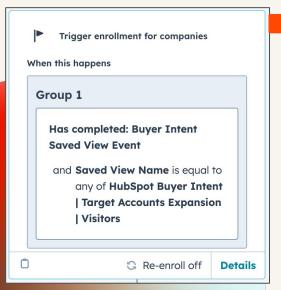


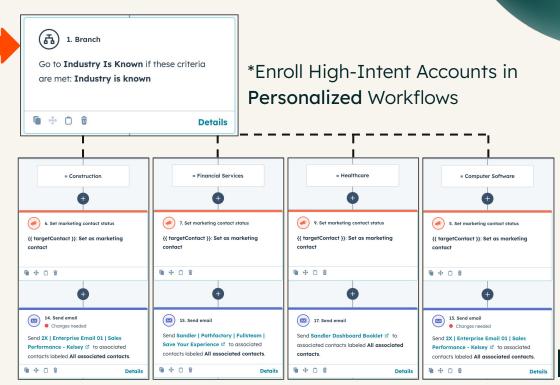


## Actionable Signals

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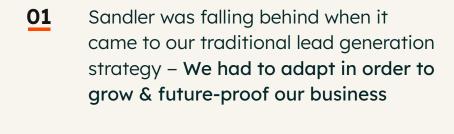


## HubSpot Buyer Intent Engine

Sandler Success Story: Intent-Powered Growth

#### **Sandler Story**

## Intent-ional Growth



- Our lead scoring & conversion process
  was casting too wide of a net Making
  it difficult for Marketing to target &
  Sales to prioritize prospects
- Marketing & Sales messaging was too broad for each customer – Lacking personalization & impacting conversions + customer experiences

## Fast Forward To Today...

#### **HubSpot Buyer Intent**

### What We Gained

... And You Can Too!

01 Ability to **define high-intent** behaviors and leverage predictive data in your targeting & prospecting strategy

\*WORK SMARTER, NOT HARDER\*

03 Marketing & Sales alignment with both teams leaning on intent signals to guide outreach efforts

\*COHESIVE BUYER JOURNEYS\*

**High-intent alerts** notify Marketing and Sales when an account is in-market for your solution so you can take action

\*PROACTIVE, NOT REACTIVE\*

Real-time intent data allows you to review top-converting signals monthly and tune workflows

\*DATA-DRIVEN OPTIMIZATION\*

## Modernized Approach

**FUTURE-PROOFING SANDLER** 

## Shift In Buyer Behavior

Buyers leave digital footprints everywhere – The winners are those who listen

- Understand Buyer Needs
- Personalized Prospecting
- Stronger Relationships

#### Modern Lead Gen Requires Intent

Activity ≠ Ready-to-Buy – Only intent data allows for precision-prospecting

- Prioritize Buyers
- Maximize Marketing \$
- Improve Pipeline Quality

## Competitive Advantage

Acting on real buyer behaviors vs. guessing allows you to prioritize prospects

- Better Conversion Rates
- Faster Sales Cycles
- Better Buyer Experiences

**Year-To-Date Progress** 

## Intent-ional Revenue

Total Number of Target Accounts

2,990

Within Enterprise ICP

MQLs

588

Named: 141, Non-Named: 447

SQLs

41

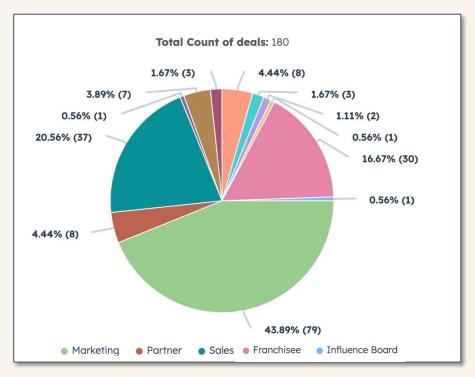
Named: 8, Non-Named: 33

Opportunities

18

Named : 4, Non-Named : 14

\*Non-Named = HubSpot
Buyer Intent Driven Accounts!



- Marketing is the leading Deal Source in the Pipeline with Sales following as the second leading Deal Source (MQLs increased by 4% and SQLs increased by 13%)
- As a result of implementing a Buyer
  Intent approach, Marketing influenced
  Deals have surpassed \$2M in Closed
  Won business
- O3 After adopting a Buyer Intent strategy across Marketing & Sales, the number of Opportunities created has increased by 20% (Across Q1 Q2)

Get Started
With HubSpot
Buyer Intent
TODAY!

## Let's Connect!

Director of Enterprise Marketing, Sandler







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