



AI Analysis

2025 B2B Trends for the Contrarian Marketer

Tyrona Heath

Director, The B2B Institute at LinkedIn

Summary

The session '2025 B2B Trends for the Contrarian Marketer' by Tyrona Heath from LinkedIn's B2B Institute focuses on innovative approaches to B2B marketing. Heath introduces several mental models used by the B2B Institute to identify opportunities that are contrarian and right, including the contrarian matrix. By being contrarian and right, marketers can take advantage of untapped opportunities. The first key idea discussed is the 'First Impression Rose,' emphasizing the importance of making a strong first impression in B2B marketing to ensure brands are on the buyer's shortlist from the start. This concept is supported by data highlighting the availability heuristic, where brands that come to mind first are more likely to be chosen.

Heath further delves into 'Memory Mixed Modeling,' which focuses on the importance of building and maintaining brand memory through different types of attention. She argues that attention is a more effective metric than clicks for measuring ad effectiveness and memory generation. Video ads capture active attention to create new memories, while static ads capture passive attention to refresh old ones. This dual approach ensures that brands stay top of mind. Additionally, Heath critiques the 'sea of sameness' in B2B marketing, where most brands fail to stand out due to similar branding. She recommends investing in distinctive brand assets, such as characters and unique icons, to differentiate and make a lasting impression.

The session also addresses the need for sales and marketing alignment to avoid 'Circles of Doom,' where the lack of overlap between marketing and sales efforts leads to missed opportunities. Heath stresses the importance of a shared strategy between these departments to maximize impact. Finally, Heath talks about the 'Hidden Buyer Gap,' where marketers often miss engaging with crucial decision-makers like procurement and finance teams who do not leave clear digital footprints. To bridge this gap, she suggests expanding targeting and simplifying messaging to reach the full buyer group, ensuring consensus among all decision-makers.



Takeaways

Importance of First Impressions

In B2B marketing, making a strong first impression is crucial to ensuring your brand is on the buyer's shortlist from the start. The concept is supported by the availability heuristic, which suggests that brands that come to mind first are more likely to be chosen. Heath emphasizes that marketers should focus on being the 'first impression rose' rather than attempting to steal attention at the last minute.

Building and Maintaining Brand Memory

Heath argues that attention is a more effective metric than clicks for measuring ad effectiveness and memory generation. Video ads capture active attention to create new memories, while static ads capture passive attention to refresh old ones. This dual approach ensures that brands stay top of mind, helping to build and maintain brand memory over time.

Distinctive Brand Assets

To stand out in a 'sea of sameness,' Heath recommends investing in distinctive brand assets, such as characters and unique icons. These assets help differentiate brands and make a lasting impression on buyers. By consistently using these assets, brands can ensure they are easily recognized and remembered, increasing their chances of being chosen.

Summary powered by



voxoevent.ai