



**STATE OF NEW MEXICO  
OFFICE OF SUPERINTENDENT OF INSURANCE**

[www.osi.state.nm.us](http://www.osi.state.nm.us)

May 15, 2025

Dear Education Provider,

We are pleased to announce that the New Mexico Department of Insurance has selected PSI to be the Continuing Education (CE) processing vendor effective June 1, 2025. PSI will be handling all Continuing Education, Pre-licensing Education (PE), and Instructor application processing.

Effective June 1, 2025, the former Office of the Superintendent of Insurance's Education Committee will no longer handle any CE, PE, or Instructor applications. There will be a blackout period beginning May 26 - May 30, 2025, during which time education providers will not be able to submit any type of application for processing. Any application submitted during this time will not be processed and you will be asked to resubmit on or after the effective date.

All applications are to be submitted electronically to PSI via the SBS system effective June 2<sup>nd</sup>, 2025. The Provider handbook will contain a checklist of documents required for each course submitted based on the applications that will be utilized. If any applications need to be submitted manually, they should be sent by traceable courier to:

PSI Services  
Attn: Continuing Ed. Dept.  
450 North Stephanie Street  
2nd Floor Suite#200  
Henderson NV 89014  
P: 1877-526-6833  
[nm-ceprocessing@psionline.com](mailto:nm-ceprocessing@psionline.com)

Once the application is received, the processing time is 30 days from the date of receipt. The full submission and payment process will be in the Provider Information Handbook which will be available on the New Mexico Department of Insurance Website on June 2, 2025. If you have any questions, feel free to contact the PSI CE Team.

We look forward to working with you.

Best Regards,

**CE Team**

Continuing Education Dept.

4:30am-4:30pm Pacific

[nm-ceprocessing@psionline.com](mailto:nm-ceprocessing@psionline.com)

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